

# Privacy Policy

We value your privacy and is committed to protecting your personal information. This Privacy Policy describes how we collect, use, store, and disclose your information when you visit our website, use our services, or interact with us.

## 1. Information We Collect

### A. Information You Provide to Us

We may collect personal information when you:

- Register on our website
- Request a quotation or consultation
- Purchase or subscribe to our services
- Fill out contact forms
- Communicate with us via email, phone, or chat

This information may include:

- Full name
- Email address
- Phone number
- Company name
- Business address
- Website URL
- Job title
- Industry details
- Payment information
- Project requirements or business information

### B. Information Collected Automatically

When you visit our website, we may automatically collect:

- IP address
- Browser type and version
- Device information
- Pages visited
- Time and duration of visit
- Referring website links

This helps us improve website performance, security, and user experience.

## **2. How We Use Your Information**

We use the collected information to:

- Provide and manage our IT services
- Develop websites, applications, and software solutions
- Process payments and send invoices
- Respond to inquiries and customer support requests
- Improve our website and services
- Send service updates, offers, and marketing communications (you may opt-out anytime)
- Comply with legal obligations

## **3. Disclosure of Personal Information**

We do **not sell, rent, or trade** your personal information.

However, we may share your information in the following cases:

### **A. Service Providers**

We may share necessary information with trusted third-party service providers, such as:

- Payment gateways
- Hosting providers
- Cloud service platforms
- CRM systems
- Marketing and analytics tools

These providers are authorized to use your information only to perform services on our behalf.

### **B. Legal Requirements**

We may disclose information if required by law, court order, or government request, or to protect our legal rights.

### **C. Business Transfers**

In case of merger, acquisition, or business restructuring, user information may be transferred as part of business assets.

## **4. Data Security**

We implement appropriate technical and organizational security measures to protect your data against:

- Unauthorized access
- Data loss
- Misuse
- Alteration or disclosure

Your information is stored on secure servers provided by trusted hosting partners.

However, no method of transmission over the internet is 100% secure.

## **5. Use of Cookies**

we use cookies and similar tracking technologies to:

- Improve website functionality
- Remember user preferences
- Analyze traffic and usage patterns
- Provide better user experience

You can disable cookies in your browser settings, but some features of the website may not function properly.

## **6. Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those external sites.

## **7. Data Retention**

We retain personal information only for as long as necessary to:

- Fulfill contractual obligations
- Comply with legal requirements
- Resolve disputes
- Enforce agreements

## **8. Your Rights**

Depending on your location, you may have the right to:

- Access your personal information
- Request correction of inaccurate data
- Request deletion of your data

- Withdraw consent for marketing communications

To exercise these rights, contact us using the details below.

## **9. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any updates will be posted on this page with a revised “Effective Date.” We encourage you to review this policy periodically.

## **10. Contact Us**

If you have any questions regarding this Privacy Policy, please contact us:

**Mihusoft Technologies (OPC) Private Limited**

Email: [info@mihusoft.com](mailto:info@mihusoft.com)

Website: [www.mihusoft.com](http://www.mihusoft.com)

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